

NURUL HAYATI ROHAIZAT

Beranang, Selangor | +60126752612 | nurulizzat9@gmail.com | [https://nurulhayati.my/
linkedin.com/in/nurul-hayati-rohaizat](https://nurulhayati.my/linkedin.com/in/nurul-hayati-rohaizat)

SUMMARY

Full-Stack Software Engineer with **7+ years** of experience in **software development, web applications, system integration, and application support**. Experienced in developing and maintaining business systems, workflow platforms, high-volume applications, and content management systems using modern programming frameworks and databases.

PROFESSIONAL EXPERIENCE

MITSUBISHI ELECTRIC SALES MALAYSIA (MESM)

Software Engineer | *May 2024 - Present*

- Develop, maintain, and troubleshoot the **MESM E-System** to ensure reliable system performance and timely feature delivery.
- Deliver **planned features** within deadlines through effective development, testing, and issue resolution.
- Implemented a **digital request platform** for submission, review, and approval workflows to improve operational efficiency and user adoption.
- Conduct **end-user training** to support smooth system adoption and effective platform usage.

PERCETAKAN NASIONAL MALAYSIA BERHAD (PNMB)

Software Developer | *Feb 2022 - May 2024*

- Led development of **business and government systems**, including PDRM's Card Life Management System, banking personalization platforms, and e-JobSpec approval system.
- Led a 5-member **development team** in building and integrating an internal web application.
- Delivered 80–90% of **project milestones** on schedule while maintaining stable system performance.
- Improved **workflow efficiency** by 60–70% through system automation, process optimization, and customizable approval routes.
- Designed and deployed **scalable system architectures** to support high-volume data and printing operations.
- Supported national **election ballot paper printing** for the Election Commission (SPR), ensuring compliance with strict quality and operational requirements.

HLA INTEGRATED

Programmer | *Jul 2020 - Jan 2021*

- Developed and enhanced the **MOF Inventory Management System** to improve data accuracy, tracking, and system stability.
- Resolved **system bugs** and support tickets with 80–90% resolution efficiency within SLA requirements.
- Prepared reports, technical documentation, and user manuals for the MyETapp platform.
- Supported **user onboarding** and **system training** to facilitate effective platform adoption.

eJEEBAN DESIGN STUDIO

Web Developer | *Oct 2019 - Jul 2020*

- Developed a Content Management System (CMS) for Daikin's website to simplify content management and updates.
- Built and maintained the Realschool website with responsive design and dynamic content features.
- Provided website support to resolve technical issues and maintain smooth system operation.

EDUCATION

- **Master of Software Engineering**
Universiti Putra Malaysia (UPM) | 2022
- **Bachelor of Computer Engineering (Honours)**
Universiti Malaysia Perlis (UniMAP) | 2019
- **Matriculation Program**
Kolej Matrikulasi Johor | 2014

CERTIFICATIONS & TRAININGS

- **Data Protection Officer (Essentials Certificate Course, Help University** - 2026
- **Certificate of Achievement - Xamarin and Mobile App Development, InfoTrek** - 2023
- **HSK Level 1 (Chinese Proficiency Test)** , Kunkwan Academy - 2023

RELEVANT SKILLS

- **Software Development:** PHP, Laravel, JavaScript, Vue.js, React.js, Python, ASP.NET, Java, Node.js, C++, C, C#, WPF, Windows Forms
- **Web Development:** HTML, Bootstrap, XML, MVC, MVVM, WordPress, Content Management Systems
- **Backend & Database:** MySQL, MSSQL, REST API, Cryptography
- **Tools & Platforms:** GitHub, Docker, Power BI, Power Automate, SharePoint, Microsoft Office
- **Methodology:** Agile, Scrum
- **Language:** English, Malay

ACHIEVEMENTS

- Achieved **85% on-time feature delivery** at Mitsubishi Electric Sales Malaysia through effective planning, development, and troubleshooting.
- Improved **operational workflows by 60–70%** through system automation, process optimisation, and customised approval workflows at PNMB.
- Achieved **80–90% project milestone delivery within schedule** while supporting multiple business-critical system development projects.

EXTRA-CURRICULAR ACTIVITIES

- **Volunteer**, Pusat Jagaan Nur Hasanah & Pusat Jagaan Mahmudah Malaysia - 2019 till Present

REFERENCES

- **Qusyaire Ezwan** | IT Manager | Corporate Affairs, Mitsubishi Electric Sales Malaysia | +60127068041|
- **Hazaruddin Awang** | Head of Dept | Enterprise Software Solution, PNMB | + 60126226116